

SYMPOSIUM PROGRAM

Monday 8th June 2009		
6:00 – 8.00 pm Welcome Drinks Sebastyan's Bar (Holiday Inn hotel lobby)		
Tuesday 9th June 2009		
8.00 am onwards Registration (Mezzanine level, Holiday Inn)		
9.00 – 10.30 am Symposium Opening and Keynote Address - Hindley 3 Symposium Opening Keynote Address – Jan Olhager, Professor of Production Economics, Linkoping University, Sweden Topic: “Innovative Integration of Operations, Supply Chain and Service Management”		
10.30 – 11.00 am Coffee Break		
11.00 – 12.40 pm Paper presentations in parallel sessions		
(A1) Theme: Supply Chain Management <i>Chair: Arun Elias Room: Hindley 3</i>	(B1) Theme: Logistics Strategies <i>Chair: Ron Beckett Room: Torrens 1</i>	(C1) Theme: Managing Information and Technology <i>Chair: Daniel Prajogo Room: Torrens 2</i>
The role of relational capabilities in developing the capacity for supply chain innovation <i>M. Ferrer, P. Hyland & P. Bretherton</i>	The logistic implications of rapid and not-so-rapid onset disasters <i>P. Tatham</i>	Relevance and necessity of standards for ICT governance A. Zutshi, A. Creed, G. Wood & P. Couchman
The effect of corporate competitive capabilities and supply chain operational capabilities on Malaysian SMEs: A conceptual framework <i>SNA Zulkiffli, F. Jie & N. Perera</i>	Port groups: Enabling the transformation of passive actors in logistics networks? <i>K. Hughes & H. Haugstetter</i>	An integration of theories to identify the factors enabling strategic technology alliances <i>J. Jabar & C. Soosay</i>
Market and structural effectiveness in fresh produce supply chains: A cross case end-to-end supply chain analysis <i>M Worinu, M.M.J. Wilson & S. Martin</i>	A disaster management/collaborative innovation framework addressing human-environment challenges in the face of global climate change <i>M. Perry</i>	Guidelines for sustainable product service systems: With particular reference to ICT industries <i>K. Xing, D. Ness, S. Benn & W. Qian</i>
A conceptual framework of rice supply chain in Thailand <i>P.T. Thongrattana, F. Jie & N. Perera</i>	Rapid onset disasters – A comparative case study of the responses of Australia and Bangladesh <i>P. Tatham, K. Spens & R. Oloruntoba</i>	Understanding the factors for information technology (IT) integration in the food supply chain – A conceptual framework <i>S. Mohezar & C. Soosay</i>
12.40 – 1.40 pm Lunch (Sirocco Restaurant, Holiday Inn Mezzanine Level)		

1.40 – 3.20 pm Paper presentations in parallel sessions		
(A2) Theme: Supply Chain Integration <i>Chair: Prakash Singh Room: Hindley 3</i>	(B2) Theme: Performance Measurement in Operations <i>Chair: Stuart Orr Room: Torrens 1</i>	(C2) Theme: Innovation & Knowledge Management <i>Chair: Ricardo Santa Room: Torrens 2</i>
Integrating value chains through strategic alliances: Enhancing competitive advantage in the NZ wine industry <i>P. Bretherton & C. Soosay</i>	Metrics for survival – The challenge of ‘appropriate’ measurement of aid in humanitarian supply chains <i>K. Hughes</i>	The application of knowledge management principles to safety: A climate survey analysis <i>P. O’Neill, C. Verhagen & A. Sohal</i>
The relationship between information integration and logistics integration in determining operational performance <i>D. Prajogo & J. Olhager</i>	Performance measurement and feedback in a public sector program <i>P. Hyland, M. Ferrer, R. Santa & P. Bretherton</i>	Closed-loop supply chains (CLSCs) inventory with product returns: A review on the current issues <i>Z. Abu-Hassan, L. Luong & S.H. Lee</i>
Integrated supply chain network in automotive industry: A case study <i>P. Samaranayake & T. Laosirihongthong</i>	Supplier evaluation & selection using supplier-product profiling <i>A.M. Abu-Ajamieh, L. Luong & R. Marian</i>	Managing disruptive innovation: Entrepreneurship-based strategies and perspectives for agile organizations <i>Y. Chandra & SY.S. Yang</i>
Relationship between intra-firm logistics integration and transaction costs: An empirical study of international multimodal transport companies in Vietnam <i>P.T.T. Nguyen, L. Crase & G.R. Durden</i>	Performance measurement of supply chain management: Using the SCOR model and the balanced scorecard <i>H. Yang, A. Sohal, L. Sun, G. Li & J. Gao</i>	Mapping the innovation space characteristics of some Australian manufacturing SMEs <i>R.C. Beckett & R. Gould</i>
3.20 – 3.50 pm Coffee Break		
3.50 – 5.30 pm Paper presentations in parallel sessions		
(A3) Theme: Teaching Operations Management <i>Chair: Amrik Sohal Room: Hindley 3</i>	(B3) Theme: Production & Project Management <i>Chair: Marcia Perry Room: Torrens 1</i>	(C3) Theme: Quality management <i>Chair: Kate Hughes Room: Torrens 2</i>
Workshop: <i>L Corbett</i>	A systemic framework for stakeholder analysis in project management <i>A.A. Elias & J. Davies</i>	A sequential mixed method to develop, confirm and justify the CIT model/CTIO cycle <i>S.V. Kissoon</i>
	Transferring the focus of project management: From output generation to improved operations <i>O. Zwiakael & J. Smyrk</i>	The effect of airline service quality in the Korean airline industry: Concentrating on the effect of frequent flyer program <i>J.W. Park</i>
		The impact of information quality on food quality performance indicator of Australian beef processors <i>F. Jie & K.A. Parton</i>
6.30 pm Pre-Dinner Drinks followed by Conference Dinner (Olis Function Room, Holiday Inn, ground floor)		

Wednesday 10th June 2009

8.30 am onwards

Registration: Mezzanine level

9.00 – 10.30 am

Plenary Session: Academic-Industry Panel (Hindley 3)

Theme: "The issues and strategies of managing operations and supply chains in the current economic climate"

Chairs: A. Sohal & R. Chapman

10.30 – 11.00 am

Coffee Break

11.00 – 12.40 pm

Paper presentations in parallel sessions

(A4) Theme: Supply Chain Collaboration

Chair: Paul Hyland

Room: Hindley 3

(B4) Theme: Operations issues in service industries

Chair: Peter O'Neill

Room: Torrens 1

(C4) Theme: Skills/Capabilities in OM

Chair: Shams Rahman

Room: Torrens 2

The integration of collaboration in electronic supply networks: A conceptual framework

A. Saosaovaphak & H.K. Shee

Predictors of outpatient non-attendance: Evidence from an Australian children's hospital

S. Downer, K. Sethuraman & D. Tirupati

Socially innovative and commercially viable: Partners or prisoners of future business developments

P. Dawson, T. Spedding, M. Clements & L. Daniel

Collaboration between supply chain partners: A social capital perspective

S. Al-Balushi & P.J. Singh

Monitoring and improving the operational performance of a New Zealand healthcare organisation: A study on patient falls

N. Jayamaha & N. Grigg

Supply chain professionals in Australia: A study into their education, training & development needs

V. Bhakoo, A.Sohal & M. Perry

Integration of small and medium manufacturing enterprises through collaborative partnerships

S. Nagalingam & O.M. de Fretes

Sustainable supply chain management in the Australian energy industry

S. Orr

Logistics manager skill requirements: Comparing international practices

S. Rahman, T. Butcher & L. Yang

The affinity and framing of the CTIO model with other conceptual models

S.V. Kissoon

The role of individual emotions and motives in production scheduling

I. Alony, P. Caputi, T. Coltman & H. Hasan

12.40 – 1.40 pm

Lunch (Sirocco Restaurant, Mezzanine Level)

1.40 – 2.00 pm

Wrap up and announcement of the 8th ANZAM Operations, Supply Chain and Services Management Symposium, 2010 (Hindley 3)